



Support at Home Rates Card - Just Better Care Melbourne West

Address: Office 14, Level 2 90-96 Maribyrnong St, Footscray 3011

Phone: (03)9059 9800

Email: mailmw@justbettercare.com

www.justbettercare.com

Effective Date: 10th August 2026

Pricing for common services delivered by Just Better Care staff

	Weekday (06:00-20:00)	Weeknight (20:01- 05:59)	Saturday	Sunday	Public holidays
Independence					
Personal care	\$114.95	\$134.00	\$151.95	\$185.00	\$235.00
Respite care	\$114.95	\$134.00	\$151.95	\$185.00	\$235.00
Social support and community engagement (with no travel)	\$114.95	\$134.00	\$151.95	\$185.00	\$235.00
Social support and community engagement (with 1-15km travel)	\$136.00	\$153.00	\$172.00	\$205.00	\$258.00
Social support and community engagement (with 16-30km travel)	\$154.00	\$174.00	\$192.00	\$226.00	\$278.00
Social support and community engagement (with 31-50km travel)	\$180.00	\$202.00	\$219.00	\$253.20	\$305.00
Everyday living					
General house cleaning & laundry services	\$106.50	\$134.00	\$151.95	\$185.00	\$235.00
Meal preparation	\$114.95	\$134.00	\$151.95	\$185.00	\$235.00
Shopping Assistance (with no travel)	\$114.95	\$134.00	\$151.95	\$185.00	\$235.00
Shopping Assistance (with 1-15km travel)	\$136.00	\$153.00	\$172.00	\$205.00	\$258.00
Shopping Assistance (with 16-30km travel)	\$154.00	\$174.00	\$192.00	\$226.00	\$278.00
Shopping Assistance (with 31-50km travel)	\$180.00	\$202.00	\$219.00	\$253.20	\$305.00
Clinical					
Registered Nurse	\$180.00	\$187.00	\$230.00	\$255.00	\$332.00
Enrolled Nurse	\$136.00	\$158.00	\$179.00	\$219.00	\$290.00

Pricing for common services delivered by Associated Provider

Everyday living			
Home maintenance, repairs (per hour)	\$150.00	Meal delivery (per Standard Main Meal)	\$15 per meal
Gardening (per hour)	\$110.00	Meal delivery (per entrée/desert meal)	\$10 per meal
		Meal delivery (Multiple Course or Large Meal)	\$20 per meal
Clinical			
Occupational Therapist - direct and indirect activities	\$240.00	Physiotherapist (home visit) 60min Consultation	\$231.00
Podiatrist (home visit) 60min Consultation	\$231.00	Physiotherapist (home visit) 45min Consultation	\$200.00
Podiatrist (home visit) 30min Consultation	\$190.00	Physiotherapist (home visit) 30min Consultation	\$180.00
Podiatrist (clinic based) 45min Consultation	\$170.00	Physiotherapist (clinic based) 60min Consultation	\$200.00
Podiatrist (clinic based) 30min Consultation	\$150.00	Physiotherapist (clinic based) 30min Consultation	\$170.00
Dietician (home visit) 60min Consultation	\$230.00	Allied Health Assistant (home visit) 60min Consultation	\$170.00
Speech Therapist (home visit) 60min Consultation	\$230.00	Exercise Physiology (home visit) 60min Consultation	\$210.00
Group Hydrotherapy Class - 30mins	\$60.00	Exercise Physiology (home visit) 30min Consultation	\$140.00
Group Hydrotherapy Class - 60mins	\$110.00	Exercise Physiology (clinic based) 30min Consultation	\$120.00
Independence			
Remedial Massage (home visit) 60min Consultation	\$190.00	Osteopathy (home visit) 60min Consultation	\$230.00
Remedial Massage (home visit) 30min Consultation	\$160.00	Osteopathy (clinic based) 60min Consultation	\$200.00
Remedial Massage (clinic based) 60min Consultation	\$160.00	Osteopathy (clinic based) 30min Consultation	\$170.00
Remedial Massage (clinic based) 30min Consultation	\$140.00	Osteopathy (Home Visit) 45min Consultation	\$195.00
Chiropractor (clinic based) 30min Consultation	\$95.00	Acupuncture (clinic based) 60min Consultation	\$110.00
Chiropractor (clinic based) 60min Consultation	\$190.00	Social Support Group	\$60.00
Care Management			
Care Management (per hour)	\$160.00	Clinical Care management (per hour)	\$170.00
		Restorative Care management (per hour)	\$170.00

Cancellation Policy: 24hour notice must be provided or full shift will be invoiced. Some Associated Providers require 48 hours notice.

*Inactive Sleepovers require 4 hours of active care booking either directly before, or directly after the inactive sleepover booking.

*For any associate provider who charges a fee higher than our published rates, or for any service rate not specifically listed in our published rates, an additional 15% administration fee will be applied to the cost of their invoice.

*Care Management is billed in 15 minute increments.

*Hours charged by Associate Clinical Providers can include both direct and indirect (i.e. report writing) services and charges.

Contribution Rates : Your Contribution rate is determined by the Government (Services Australia) and not Just Better Care.

It is based on the type of service you wish to receive, your pension status as well as your income and asset assessment.

You will need to pay contributions at your assessed rate for services received from the Everyday Living and Independence categories.

You do not need to pay any contribution towards services received from the Clinical category.

Home Modifications (HM): A coordination & administration fee equal to 15% of the approved home modification cost, or \$1,500.00 (whichever is lower), will be applied.

This fee contributes to quotation management, contractor coordination, administration, compliance, payment processing, and project oversight requirements.

Assistive Technology (AT): A procurement & administration fee equal to 10% of the total cost of the assistive technology item(s), or \$500 (whichever is lower), will be applied. This fee contributes to sourcing, procurement, coordination, administration, payment processing, and compliance requirements.

GST is not applicable for government funded Support at Home funding, and therefore the above prices are GST exclusive.

Prices are per hour, unless otherwise specified.