

Just Better Care South West Vic Support at Home Rates Card

Effective Date: 1st July 2026 - Tier 1

Pricing for common services

Clinical					
Care Management	\$ 140.00	Care Management - Clinical			\$ 155.00
Care Management - Restorative Care	\$ 155.00				
Registered Nurse	\$ 260.00	Enrolled Nurse			\$ 240.00
Occupational Therapist	\$ 330.00	Physiotherapist			\$ 330.00
Podiatrist	\$ 330.00	Exercise Physiologist			\$ 330.00
Speech Pathology	\$ 330.00	Psychology			\$ 330.00
Counselling & Psychotherapy	\$ 330.00	Social Worker			\$ 330.00
Allied Health Assistant	\$ 180.00				
Independence	Weekday	Weeknight	Saturday	Sunday	Public Holiday
Personal Care	\$ 120.00	\$ 138.00	\$ 180.00	\$ 240.00	\$ 270.00
Respite Care	\$ 120.00	\$ 138.00	\$ 180.00	\$ 240.00	\$ 270.00
Respite Care - travel up to 5km **	\$ 125.00	\$ 143.00	\$ 185.00	\$ 245.00	\$ 275.00
Respite Care - travel 5-14km **	\$ 133.50	\$ 151.50	\$ 193.50	\$ 253.50	\$ 283.50
Respite Care - travel 15-24km **	\$ 146.33	\$ 164.33	\$ 206.33	\$ 266.33	\$ 296.33
Respite Care - travel 25-49km **	\$ 169.95	\$ 187.95	\$ 229.95	\$ 289.95	\$ 319.95
Respite Care - travel 50-74km **	\$ 203.70	\$ 221.70	\$ 263.70	\$ 323.70	\$ 353.70
Respite Care - travel 75-99km **	\$ 237.45	\$ 255.45	\$ 297.45	\$ 357.45	\$ 387.45
Respite Care - travel > 100km **	POA	POA	POA	POA	POA
Respite Care - Sleepover per hour (8 hour min)	\$ 43.75				
Social Support & Community Engagement - travel up to 5km **	\$ 125.00	\$ 143.00	\$ 185.00	\$ 245.00	\$ 275.00
Social Support & Community Engagement - travel 5-14km **	\$ 133.50	\$ 151.50	\$ 193.50	\$ 253.50	\$ 283.50
Social Support & Community Engagement - travel 15-24km **	\$ 146.33	\$ 164.33	\$ 206.33	\$ 266.33	\$ 296.33
Social Support & Community Engagement - travel 25-49km **	\$ 169.95	\$ 187.95	\$ 229.95	\$ 289.95	\$ 319.95
Social Support & Community Engagement - travel 50-74km **	\$ 203.70	\$ 221.70	\$ 263.70	\$ 323.70	\$ 353.70
Social Support & Community Engagement - travel 75-99km **	\$ 237.45	\$ 255.45	\$ 297.45	\$ 357.45	\$ 387.45
Social Support & Community Engagement - travel > 100km **	POA	POA	POA	POA	POA
Direct Transport (Per trip) > 5km	\$ 36.75	\$ 41.25	\$ 51.75	\$ 66.75	\$ 74.25
Direct Transport (Per trip) 5-10km	\$ 73.50	\$ 82.50	\$ 103.50	\$ 133.50	\$ 148.50
Direct Transport (Per trip) 10-20km	\$ 87.00	\$ 96.00	\$ 117.00	\$ 147.00	\$ 162.00
Direct Transport (Per trip) 20-30km	\$ 100.50	\$ 109.50	\$ 130.50	\$ 160.50	\$ 175.50
Chiropractor	\$ 260.00	Remedial Massage			\$ 260.00
Osteopath	\$ 260.00	Dietitian / Nutritionist			\$ 330.00
Social Support Group	\$ 50.00				
Everyday Living	Weekday	Weeknight	Saturday	Sunday	Public Holiday
Domestic Assistance - General House Cleaning & Laundry	\$ 115.00	\$ 132.25	\$ 172.50	\$ 230.00	\$ 258.75
Domestic Assistance - Shopping - travel up to 5km **	\$ 125.00	\$ 143.00	\$ 185.00	\$ 245.00	\$ 275.00
Domestic Assistance - Shopping - travel 5-14km **	\$ 133.50	\$ 151.50	\$ 193.50	\$ 253.50	\$ 283.50
Domestic Assistance - Shopping - travel 15-24km **	\$ 146.33	\$ 164.33	\$ 206.33	\$ 266.33	\$ 296.33
Domestic Assistance - Shopping - travel 25-49km **	\$ 169.95	\$ 187.95	\$ 229.95	\$ 289.95	\$ 319.95
Meal Preparation	\$ 120.00	\$ 138.00	\$ 180.00	\$ 240.00	\$ 270.00
Home Maintenance & Repairs	\$ 160.00	Meal Delivery (per unit)			\$ 25.00
Gardening	\$ 140.00				

**** Displayed rates are for the first hour of service. Additional service duration time charged at the standard rate applicable to day and time. Refer to Additional Information.**

Additional information

Tier 1 level pricing structure	Includes total provider travel time up to 20 minutes. Total provider travel time exceeding 20 minutes will require Tier 2 pricing structure
Minimum Engagement	1 hour minimum engagement
Prices	Prices are valid from 1 July 2026. Prices may be varied with notice in accordance with Government funding and industrial award condition changes. All prices shown are exclusive of GST
Cancellations	48 hour cancellation notice period from commencement of scheduled shift time. Cancellations within 48 hours will be charged at the full rate.
** Marked services Standard Pricing beyond first hour of service	Displayed rates are for the first hour of service and include travel within the service. Additional service duration will be charged at the applicable standard day/time rates as follows. Weekday \$120.00 Weeknight \$138.00 Saturday \$180.00 Sunday \$240.00 Public Holiday \$270.00 Travel within the full shift duration is included in the first hour of service charges. Example - 3 hours Social & Community Engagement service during a weekday. Travel within shift was 12km. The first hour would be charged at \$133.50 (Social & Community Engagement - travel 5-14km) Hours 2 & 3 at the standard rate (\$120 per hour) \$240. Total service charge, \$373.50.
Maximum pricing	Displayed pricing is the maximum that can be charged unless otherwise agreed. Pricing will vary depending on service type and Associated Provider pricing ie Podiatry
Sleepovers & 24 hour Respite	4 hours of service before, after or a combination of both must be scheduled around a sleepover. Overnight up time during a sleepover or 24 hour respite will be charged at the applicable hourly rate. Cumulative up time exceeding 2 hours will convert the sleepover to an active overnight shift and charged at the applicable hourly rate.
Shift finishing after 6pm Monday - Friday	Shift finishing after 6pm Monday through to Friday will be charged the full shift at the Weeknight rate
Travel in shift to reflect invoicing	Just Better Care reserve the right to invoice according to kms travelled in a shift. Eg. If a service is booked for Respite Care - travel 5-14km but 20km are travelled, Just Better Care will invoice the shift as Respite Care - travel 15-24km