



Support at Home Rates Card - Just Better Care Melbourne Bayside & South East Suburbs

Address: 1/44 Balcombe Rd, Mentone, VIC, 3194

Phone: (03)95962444

Email: mailmb@justbettercare.com

www.justbettercare.com

Effective Date: 1st August 2026

Pricing for Common Services Delivered by Just Better Care Staff

		Weekday (06:00-20:00)	Weeknight (20:01- 05:59)	Saturday	Sunday	Public Holidays
Independence						
Personal Care		\$117.25	\$138.25	\$138.25	\$187.50	\$262.00
Respite Care		\$117.25	\$138.25	\$138.25	\$187.50	\$262.00
Social Support & Community Engagement (with No Travel)		\$117.25	\$138.25	\$138.25	\$187.50	\$262.00
Social Support & Community Engagement (with 1-15km Travel)		\$141.75	\$161.25	\$161.25	\$220.00	\$283.00
Social Support & Community Engagement (with 16-30km Travel)		\$161.75	\$181.25	\$181.25	\$241.00	\$303.75
Social Support & Community Engagement (with 31-50km Travel)		\$193.75	\$218.00	\$218.00	\$277.50	\$324.75
Remedial Massage (Home Visit) 60min Consultation		\$185.00	NA	NA	NA	NA
Remedial Massage (Home Visit) 30min Consultation		\$150.00	NA	NA	NA	NA
Remedial Massage (Clinic Based) 60min Consultation		\$160.00	NA	NA	NA	NA
Transport (Per Trip)	Direct Transport (Up to 10km)	N/A	N/A	N/A	N/A	N/A
	Direct Transport (10 - 30km)	N/A	N/A	N/A	N/A	N/A
	Direct Transport (30 - 50km)	N/A	N/A	N/A	N/A	N/A
Inactive Sleepover (per Hour: 8 Hour Minimum)		NA	\$50.00	\$55.00	\$55.00	\$60.00
Everyday Living						
Domestic Assistance - General House Cleaning		\$106.50	\$138.25	\$155.00	\$187.50	\$262.00
Domestic Assistance - Laundry Service		\$117.25	\$138.25	\$155.00	\$187.50	\$262.00
Meal Preparation		\$117.25	\$138.25	\$155.00	\$187.50	\$262.00
Shopping Assistance (Base-No Travel)		\$117.25	\$138.25	\$155.00	\$187.50	\$262.00
Shopping Assistance (with 1-15km of Travel)		\$141.75	\$161.25	\$178.00	\$220.00	\$283.00
Shopping Assistance (with 16-30km of Travel)		\$161.75	\$181.25	\$199.50	\$241.00	\$303.75
Shopping Assistance (with 31-50km of Travel)		\$193.75	\$218.00	\$239.00	\$277.50	\$324.75
Clinical						
Registered Nurse		\$174.00	\$186.00	\$231.00	\$257.00	\$333.00
Enrolled Nurse		\$136.00	\$158.00	\$179.00	\$218.00	\$295.00

Pricing for Common Services Delivered by Associated Provider

Everyday Living			
Meal Delivery (per Large Meal)	\$20.00 per Meal	Home Maintenance, Repairs (per Hour)	\$160.00
Meal Delivery (per Main Meal)	\$15.00 per Meal	Gardening (per Hour)	\$110.00
Meal Delivery (per Entrée/Desert Meal)	\$10.00 per Meal	Osteopath and Chiropractor 60min Consultation	\$231.00
Clinical			
Occupational Therapist 60min Consultation	\$241.00	Physiotherapist (Home Visit) 60min Consultation	\$231.00
Dietician 60min Consultation	\$231.00	Physiotherapist (Home Visit) 45min Consultation	\$195.00
Speech Therapist 60min Consultation	\$231.00	Physiotherapist (Home Visit) 30min Consultation	\$180.00
Podiatrist (Clinic Based) 60 min Consultation	\$191.00	Physiotherapist (Clinic Based) 60min Consultation	\$200.00
Podiatrist (Clinic Based) 30min Consultation	\$165.00	Physiotherapist (Clinic Based) 45min Consultation	\$180.00
Podiatrist (Home Visit) 60min Consultation	\$231.00	Physiotherapist (Clinic Based) 30min Consultation	\$165.00
Podiatrist (Home Visit) 30min Consultation	\$191.00	Allied Health Assistant (Home Visit) 60min Consultation	\$170.00
Group Hydrotherapy Class - 60min	\$125.00	Allied Health Assistant (Clinic Based) 60min Consultation	\$150.00
Group Hydrotherapy Class - 30min	\$70.00	Group Physiotherapy Class - 60min	\$45.00
Social Worker 60min Consultation	\$231.00	Exercise Physiologist 60min Consultation	\$231.00
Nutritionist 60min Consultation	\$231.00	Exercise Physiologist 60min Group Class	\$92.00
Care Management			
Care Management (per Hour)	\$160.00	Clinical Care Management (per Hour)	\$170.00
		Restorative Care Management (per Hour)	\$170.00

Cancellation Policy: 24hour notice must be provided or full shift will be invoiced

Inactive Sleepovers require 4 hours of active care booking either directly before, or directly after the inactive sleepover booking.

For any associate provider who charges a fee higher than our advertised rate, an **additional 15% administration fee will be applied** to the cost of their invoice.

Care management is billed in 15 minute increments.

Hours charged by Associate Clinical Providers can include both direct and indirect (i.e. report writing) services and charges.

Contribution Rates : Your Contribution rate is determined by the Government (Services Australia) and not Just Better Care.

It is based on the type of service you wish to receive, your pension status as well as your income and asset assessment.

You will need to pay contributions at your assessed rate for services received from the Everyday Living and Independence categories.

You do not need to pay any contribution towards services received from the Clinical category.

Home Modifications (HM): A coordination & administration fee equal to 15% of the approved home modification cost, or \$1,500.00 (whichever is lower), will be applied.

This fee contributes to quotation management, contractor coordination, administration, compliance, payment processing, and project oversight requirements.

Assistive Technology (AT): A procurement & administration fee equal to 10% of the total cost of the assistive technology item(s), or \$500 (whichever is lower), will be applied. This fee contributes to sourcing, procurement, coordination, administration, payment processing, and compliance requirements.

GST is not applicable for government funded Support at Home funding, and therefore the above prices are GST exclusive.

Prices are per hour, unless otherwise specified.