



Support at Home Rates Card - Just Better Care South West Vic

Address: Office 4, Bayside City Plaza, 24-36 Fairy St, Warrnambool, Vic, 3280.
Phone: 03 55597 000
Email: mailswv@justbettercare.com
www.justbettercare.com/south-west-vic

Effective Date: 1st Nov 2025 - Tier 1

Pricing for common services	Weekday	Weeknight	Saturday	Sunday	Public Holidays
Clinical - no contribution					
Care Management	\$ 140.00				
Care Management - Clinical	\$ 155.00				
Care Management - Restorative Care	\$ 155.00				
Registered Nurse	\$ 240.00	Enrolled Nurse			\$ 220.00
Occupational Therapist	\$ 240.00	Physiotherapist			\$ 240.00
Podiatrist	\$ 240.00	Exercise Physiologist			\$ 240.00
Indepence - contributions 5 - 50%					
Personal Care	\$ 110.00	\$ 126.50	\$ 165.00	\$ 220.00	\$ 247.50
Respite Care	\$ 110.00	\$ 126.50	\$ 165.00	\$ 220.00	\$ 247.50
Respite Care - travel up to 5km	\$ 115.00	\$ 131.50	\$ 170.00	\$ 225.00	\$ 252.50
Respite Care - travel 5-14km	\$ 123.50	\$ 150.00	\$ 178.50	\$ 233.50	\$ 261.00
Respite Care - travel 15-24km	\$ 136.33	\$ 152.83	\$ 191.33	\$ 246.33	\$ 273.83
Respite Care - travel 25-49km	\$ 159.95	\$ 176.45	\$ 214.95	\$ 269.95	\$ 297.45
Respite Care - travel 50-74km	\$ 191.70	\$ 210.20	\$ 248.70	\$ 303.70	\$ 331.20
Respite Care - travel 75-99km	\$ 227.45	\$ 243.95	\$ 282.45	\$ 337.45	\$ 364.95
Respite Care - travel > 100km	POA	POA	POA	POA	POA
Social Support & Community Engagement - travel up to 5km	\$ 115.00	\$ 131.50	\$ 170.00	\$ 225.00	\$ 252.50
Social Support & Community Engagement - travel 5-14km	\$ 123.50	\$ 150.00	\$ 178.50	\$ 233.50	\$ 261.00
Social Support & Community Engagement - travel 15-24km	\$ 136.33	\$ 152.83	\$ 191.33	\$ 246.33	\$ 273.83
Social Support & Community Engagement - travel 25-49km	\$ 159.95	\$ 176.45	\$ 214.95	\$ 269.95	\$ 297.45
Social Support & Community Engagement - travel 50-74km	\$ 191.70	\$ 210.20	\$ 248.70	\$ 303.70	\$ 331.20
Social Support & Community Engagement - travel 75-99km	\$ 227.45	\$ 243.95	\$ 282.45	\$ 337.45	\$ 364.95
Social Support & Community Engagement - travel > 100km	POA	POA	POA	POA	POA
Direct Transport (Per trip) > 5km	\$ 34.25	\$ 38.38	\$ 48.00	\$ 61.75	\$ 68.63
Direct Transport (Per trip) 5-10km	\$ 68.50	\$ 76.75	\$ 96.00	\$ 123.50	\$ 137.25
Direct Transport (Per trip) 10-20km	\$ 82.00	\$ 90.25	\$ 109.50	\$ 137.00	\$ 150.75
Direct Transport (Per trip) 20+	\$ 95.50	\$ 103.75	\$ 123.00	\$ 150.50	\$ 164.65
Chiropractor	\$ 240.00	Remedial Massage			\$ 240.00
Osteopath	\$ 240.00	Dietitian / Nutritionist			\$ 240.00
Everyday Living - contribution 17.5 - 80%					
Domestic Assistance - General House Cleaning & Laundry	\$ 110.00	\$ 126.50	\$ 165.00	\$ 220.00	\$ 247.50
Domestic Assistance - Shopping	\$ 110.00	\$ 126.50	\$ 165.00	\$ 220.00	\$ 247.50
Domestic Assistance - Shopping - travel up to 5km	\$ 115.00	\$ 131.50	\$ 170.00	\$ 225.00	\$ 252.50
Domestic Assistance - Shopping - travel 5-14km	\$ 123.50	\$ 150.00	\$ 178.50	\$ 233.50	\$ 261.00
Domestic Assistance - Shopping - travel 15-24km	\$ 136.33	\$ 152.83	\$ 191.33	\$ 246.33	\$ 273.83
Domestic Assistance - Shopping- travel 25-49km	\$ 159.95	\$ 176.45	\$ 214.95	\$ 269.95	\$ 297.45
Meal Preparation	\$ 110.00	\$ 126.50	\$ 165.00	\$ 220.00	\$ 247.50
Home Maintenance & Repairs	\$ 150.00	Meal Delivery (per unit)			\$ 25.00
Gardening	\$ 130.00				

Tier 1 - Includes provider travel time up to 15 minutes

Shifts including travel - Prices indicated are for 1 hour, shift duration exceeding 1 hour will be charged at the standard rate (\$110 per hour) prorata
Personal Care, Respite, Social & Community Engagement, Domestic Assistance and Meal Preparation have a 1 hour minimum engagement.
Prices are the maximum per hour that can be charged unless otherwise agreed. This is often variable for third party providers and dependent on location.
Cancellation policy: Full shift rate applies for cancellations within 48 hours of scheduled shift commencement time.