

## Support at Home Rates Card - Just Better Care Brisbane North

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**Effective Date: 1st November 2025**

| Pricing for common services delivered by Just Better Care staff |             |                                  |           |           |                 |
|---|-------------|----------------------------------|-----------|-----------|-----------------|
|   | Weekday     | Weeknight                        | Saturday  | Sunday    | Public holidays |
| Independence  |             |                                  |           |           |                 |
| Personal care   | \$ 114.00   | \$ 132.00                        | \$ 160.00 | \$ 196.00 | \$ 250.00       |
| Respite care  | \$ 114.00   | \$ 132.00                        | \$ 160.00 | \$ 196.00 | \$ 250.00       |
| Assistance to Maintain Personal Affairs                         | \$ 114.00   | \$ 132.00                        | \$ 160.00 | \$ 196.00 | \$ 250.00       |
| Social Support and Community Engagement (without travel)        | \$ 114.00   | \$ 132.00                        | \$ 160.00 | \$ 196.00 | \$ 250.00       |
| Social Support and Community Engagement with 1-15km transport   | \$ 128.00   | \$ 145.00                        | \$ 163.00 | \$ 201.00 | \$ 281.00       |
| Social Support and Community Engagement with 16-30km transport  | \$ 156.00   | \$ 182.00                        | \$ 200.00 | \$ 225.00 | \$ 295.00       |
| Social Support with 31-50km transport                           | \$ 177.50   | \$ 203.00                        | \$ 223.00 | \$ 259.00 | \$ 323.00       |
| Direct transport (per trip < 10km)                              | \$ 60.00    | \$ 69.00                         | \$ 90.00  | \$ 105.00 | \$ 120.00       |
| Direct transport (per trip 10 - 30km)                           | \$ 110.00   | \$ 127.00                        | \$ 165.00 | \$ 193.00 | \$ 220.00       |
| Direct transport (per trip 30 - 50km)                           | \$ 160.00   | \$ 184.00                        | \$ 240.00 | \$ 280.00 | \$ 320.00       |
| Everyday living   |             |                                  |           |           |                 |
| General house cleaning & laundry services                       | \$ 102.50   | \$ 125.00                        | \$ 142.00 | \$ 175.00 | \$ 260.00       |
| Meal preparation  | \$ 114.00   | \$ 132.00                        | \$ 160.00 | \$ 196.00 | \$ 250.00       |
| Shopping assistance (up to 10km travel)                         | \$ 128.00   | \$ 145.00                        | \$ 163.00 | \$ 201.00 | \$ 281.00       |
| Shopping assistance (including 10 - 30km travel)                | \$ 156.00   | \$ 182.00                        | \$ 200.00 | \$ 225.00 | \$ 295.00       |
| Shopping assistance (including 30 - 50km travel)                | \$ 177.50   | \$ 203.00                        | \$ 223.00 | \$ 259.00 | \$ 323.00       |
| Clinical  |             |                                  |           |           |                 |
| Registered Nurse  | \$ 172.00   | \$ 212.00                        | \$ 245.00 | \$ 280.00 | \$ 320.00       |
| Enrolled Nurse  | \$ 140.00   | \$ 175.00                        | \$ 205.00 | \$ 245.00 | \$ 290.00       |
| Pricing for common services* delivered by associated provider   |             |                                  |           |           |                 |
| Everyday living   |             |                                  |           |           |                 |
| Gardening, Assistance with Home maintenance                     | \$ 120.00   | Meal delivery (per meal)         |           |           | \$ 22.00        |
| Clinical  |             |                                  |           |           |                 |
| Occupational Therapist  | \$ 248.00   | Physiotherapist (home visit)     |           |           | \$ 325.00       |
| Occupational Therapist - Initial Assessment                     | \$ 474.00   | Physiotherapist (in clinic)      |           |           | \$ 248.00       |
| Occupational therapist - Simple Equipment Prescription          | \$ 480.00   | Exercise physiology (home visit) |           |           | \$ 325.00       |
| Occupational therapist - Complex Equipment/ Minor Home Mod      | \$ 960.00   | Exercise physiology (in-clinic)  |           |           | \$ 248.00       |
| Occupational therapist - Complex Home Modification              | \$ 1,200.00 | Podiatrist (home visit)          |           |           | \$ 325.00       |
| Speech Pathologist  | \$ 248.00   | Podiatrist (in-clinic)           |           |           | \$ 247.00       |
| Independence  |             |                                  |           |           |                 |
| Remedial massage (in clinic)                                    | \$ 190.00   | Accupuncture (in clinic)         |           |           | \$ 160.00       |
| Osteopath (in clinic)   | \$ 180.00   |                                  |           |           |                 |

\*Prices are per hour, unless otherwise specified.

\*Transport is inclusive of associated kilometres.

\*Cancellation policy: 2 business days or full shift will be invoiced.

\*Where third party workers (not staff of Just Better Care) are used to deliver services **to self-managed participants**, a 10% overhead charge will be placed on the cost of actual service to support Just Better Care's obligations as a provider including oversight of those workers and participant claiming and reimbursement.

\*Most Independence and Clinical services have a minimum engagement time of 2 hours

\*If a Social Support and community engagement service with transport is scheduled for more than 1 hour, only the first hour will be charged at the applicable transport rate. Susequent hours will be charged at the base rate - without transport.

\*Common Price – Determined by the average price of subcontracted services from Just Better Care's associated providers, based on services delivered over the past 12 months.