



Support at Home Rates Card - Just Better Care Gippsland Group

Address: Units 1&2, 58-60 Prince Street, Rosedale, Vic, 3847

Phone: 03 4114 3000

Email: mailgipps@justbettercare.com

www.justbettercare.com

Effective Date: 1st November 2025 - Tier 1

Pricing for common services	Weekday	Weeknight	Saturday	Sunday	Public holidays
Clinical - no contribution					
Registered Nurse	\$ 250.00	\$ 288.00	\$ 375.00	\$ 438.00	\$ 500.00
Enrolled Nurse	\$ 250.00	\$ 288.00	\$ 375.00	\$ 438.00	\$ 500.00
Occupational Therapist	\$ 250.00				
Physiotherapist	\$ 340.00				
Physiotherapist - Self Directed Exercise	\$ 45.00				
Physiotherapist - Group Exercise	\$ 110.00				
Podiatrist	\$ 270.00				
Independence - contributions 5% - 50%					
Personal care	\$ 110.00	\$ 127.00	\$ 165.00	\$ 193.00	\$ 220.00
Respite care (no transport)	\$ 110.00	\$ 127.00	\$ 165.00	\$ 193.00	\$ 220.00
Social Support and Community Engagement - no transport	\$ 110.00	\$ 127.00	\$ 165.00	\$ 193.00	\$ 220.00
Social Support and Community Engagement - up to 5 kms transport	\$ 115.00	\$ 132.00	\$ 173.00	\$ 201.00	\$ 230.00
Social Support and Community Engagement - 5 to 15 kms transport	\$ 124.00	\$ 143.00	\$ 186.00	\$ 217.00	\$ 248.00
Social Support and Community Engagement - 15 to 25 kms transport	\$ 138.00	\$ 159.00	\$ 207.00	\$ 242.00	\$ 276.00
Social Support and Community Engagement - 25 to 50 kms transport	\$ 166.00	\$ 191.00	\$ 249.00	\$ 291.00	\$ 332.00
Social Support and Community Engagement - 50 to 75 kms transport	\$ 201.00	\$ 231.00	\$ 302.00	\$ 352.00	\$ 402.00
Social Support and Community Engagement - 75 to 100 kms transport	\$ 236.00	\$ 271.00	\$ 354.00	\$ 413.00	\$ 472.00
Social Support and Community Engagement - greater than 100km	POA				
Chiropractor	\$ 330.00				
Osteopath - Therapy/Consult	\$ 270.00				
Osteopath - Group Exercise	\$ 65.00				
Remedial Masseuse	\$ 150.00				

Everyday Living - contribution 17.5% - 80%					
Domestic Assistance - General House Cleaning and Laundry	\$ 110.00	\$ 127.00	\$ 165.00	\$ 193.00	\$ 220.00
Domestic Assistance - Shopping assistance - up to 5 kms transport	\$ 115.00	\$ 132.00	\$ 173.00	\$ 201.00	\$ 230.00
Domestic Assistance - Shopping assistance - 5 to 15 kms transport	\$ 124.00	\$ 143.00	\$ 186.00	\$ 217.00	\$ 248.00
Domestic Assistance - Shopping assistance - 15 to 25 kms transport	\$ 138.00	\$ 159.00	\$ 207.00	\$ 242.00	\$ 276.00
Domestic Assistance - Shopping assistance - 25 to 50 kms transport	\$ 166.00	\$ 191.00	\$ 249.00	\$ 291.00	\$ 332.00
Domestic Assistance - Shopping assistance - greater than 50km	POA				
Gardening	\$ 130.00				
Assistance with home maintenance and repairs	\$ 250.00				
Meal Preparation	\$ 110.00	\$ 127.00	\$ 165.00	\$ 193.00	\$ 220.00
Meal Delivery (per unit)	\$ 20.00				

Prices are per hour unless indicated otherwise

Direct services delivered by Just Better Care Gippsland have a 2 hour minimum

Prices are the maximum per hour that can be charged unless otherwise agreed. This is variable for Associated Providers and is dependent on location and the chosen provider. Third Party Providers are now called Associated Providers

Cancellation policy: 48 hours notice is required otherwise the full fee will be charged



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Effective Date: 1st November 2025 - Tier 2

Pricing for common services	Weekday	Weeknight	Saturday	Sunday	Public holidays
Clinical - no contribution					
Registered Nurse	\$ 250.00	\$ 288.00	\$ 375.00	\$ 438.00	\$ 500.00
Enrolled Nurse	\$ 250.00	\$ 288.00	\$ 375.00	\$ 438.00	\$ 500.00
Occupational Therapist	\$ 250.00				
Physiotherapist	\$ 340.00				
Physiotherapist - Self Directed Exercise	\$ 45.00				
Physiotherapist - Group Exercise	\$ 110.00				
Podiatrist	\$ 270.00				
Independence - contributions 5% - 50%					
Personal care	\$ 210.00	\$ 242.00	\$ 315.00	\$ 368.00	\$ 420.00
Respite care (no transport)	\$ 210.00	\$ 242.00	\$ 315.00	\$ 368.00	\$ 420.00
Social Support and Communitiy Engagement - no transport	\$ 210.00	\$ 242.00	\$ 315.00	\$ 368.00	\$ 420.00
Social Support and Community Engagement - up to 5 kms transport	\$ 215.00	\$ 247.00	\$ 323.00	\$ 376.00	\$ 430.00
Social Support and Community Engagement - 5 to 15 kms transport	\$ 224.00	\$ 258.00	\$ 336.00	\$ 392.00	\$ 448.00
Social Support and Community Engagement - 15 to 25 kms transport	\$ 238.00	\$ 274.00	\$ 357.00	\$ 417.00	\$ 476.00
Social Support and Community Engagement - 25 to 50 kms transport	\$ 266.00	\$ 306.00	\$ 399.00	\$ 466.00	\$ 532.00
Social Support and Community Engagement - 50 to 75 kms transport	\$ 301.00	\$ 346.00	\$ 452.00	\$ 527.00	\$ 602.00
Social Support and Community Engagement - 75 to 100 kms transport	\$ 336.00	\$ 386.00	\$ 504.00	\$ 588.00	\$ 672.00
Social Support and Community Engagement - greater than 100km	POA				
Chiropractor	\$ 330.00				
Osteopath - Therapy/Consult	\$ 270.00				
Osteopath - Group Exercise	\$ 65.00				
Remedial Masseuse	\$ 150.00				

Everyday Living - contribution 17.5% - 80%					
Domestic Assistance - General House Cleaning and Laundry	\$ 210.00	\$ 242.00	\$ 315.00	\$ 368.00	\$ 420.00
Domestic Assistance - Shopping assistance - up to 5 kms transport	\$ 215.00	\$ 247.00	\$ 323.00	\$ 376.00	\$ 430.00
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Domestic Assistance - Shopping assistance - 25 to 50 kms transport	\$ 266.00	\$ 306.00	\$ 399.00	\$ 466.00	\$ 532.00
Domestic Assistance - Shopping assistance - greater than 50km	POA				
Gardening	\$ 150.00				
Assistance with home maintenance and repairs	\$ 300.00				
Meal Preparation	\$ 210.00	\$ 242.00	\$ 315.00	\$ 368.00	\$ 420.00
Meal Delivery (per unit)	\$ 25.00				

Prices are per hour unless indicated otherwise

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