



Support at Home Rates Card - Just Better Care Illawarra and Southern Highlands

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Effective Date: 1st November 2025

Pricing for common services delivered by Just Better Care staff

	Weekday (06:00-20:00)	Weeknight (20:01-05:59)	Saturday	Sunday	Public holidays
Independence					
Personal care	\$ 115.50	\$ 142.25	\$ 160.00	\$ 195.50	\$ 260.00
Respite care	\$ 115.50	\$ 142.25	\$ 160.00	\$ 195.50	\$ 260.00
Social support and community engagement (0km)	\$ 115.50	\$ 142.25	\$ 160.00	\$ 195.50	\$ 260.00
Social support and community engagement (up to 10km travel)	\$ 136.50	\$ 162.25	\$ 180.00	\$ 215.50	\$ 275.00
Social support and community engagement (11-30km travel)	\$ 156.50	\$ 182.00	\$ 200.00	\$ 225.50	\$ 295.00
Social support and community engagement (31-50km travel)	\$ 181.50	\$ 207.00	\$ 225.00	\$ 250.50	\$ 320.00
Social support and community engagement (51-70km travel)	\$ 206.50	\$ 232.00	\$ 250.00	\$ 275.50	\$ 345.00
Social support and community engagement (71-90km travel)	\$ 231.50	\$ 257.00	\$ 275.00	\$ 300.50	\$ 370.00
Social support and community engagement (91-100km travel)	\$ 252.50	\$ 278.00	\$ 296.00	\$ 321.50	\$ 391.00
Direct transport (per trip < 10km)	\$ 60.00	\$ 69.00	\$ 90.00	\$ 105.00	\$ 120.00
Direct transport (per trip 11 - 30km)	\$ 110.00	\$ 127.00	\$ 165.00	\$ 193.00	\$ 220.00
Direct transport (per trip 31 - 50km)	\$ 160.00	\$ 184.00	\$ 215.00	\$ 230.00	\$ 280.00
Direct transport (per trip 51-70km)	\$ 190.00	\$ 220.00	\$ 235.00	\$ 260.00	\$ 305.00
Direct transport (per trip 71-90km)	\$ 210.00	\$ 242.00	\$ 255.00	\$ 280.00	\$ 350.00
Direct transport (per trip 91-100km)	\$ 230.00	\$ 260.00	\$ 278.00	\$ 282.00	\$ 373.00
Everyday living					
General House Cleaning	\$ 98.00	\$ 125.25	\$ 142.00	\$ 175.00	\$ 260.00
Meal preparation	\$ 115.50	\$ 142.25	\$ 160.00	\$ 195.50	\$ 260.00
Shopping assistance	\$ 115.50	\$ 142.25	\$ 160.00	\$ 195.50	\$ 260.00
Shopping assistance (up to 1-10km travel)	\$ 136.50	\$ 162.25	\$ 180.00	\$ 215.50	\$ 275.00
Shopping assistance (11-30km travel)	\$ 156.50	\$ 182.00	\$ 200.00	\$ 225.50	\$ 295.00
Shopping assistance (31-50km travel)	\$ 183.50	\$ 207.00	\$ 225.00	\$ 250.50	\$ 320.00
Social support and community engagement (31-50km travel)	\$ 181.50	\$ 207.00	\$ 225.00	\$ 250.50	\$ 320.00
Social support and community engagement (51-70km travel)	\$ 206.50	\$ 232.00	\$ 250.00	\$ 275.50	\$ 345.00
Social support and community engagement (71-90km travel)	\$ 231.50	\$ 257.00	\$ 275.00	\$ 300.50	\$ 370.00
Social support and community engagement (91-100km travel)	\$ 252.50	\$ 278.00	\$ 296.00	\$ 321.50	\$ 391.00
Clinical					
Registered Nurse	\$ 172.00	\$ 212.00	\$ 245.00	\$ 280.00	\$ 320.00
Enrolled Nurse	\$ 127.00	\$ 175.00	\$ 205.00	\$ 245.00	\$ 290.00

Pricing for common services delivered by Associate Provider			
Everyday living			
Gardening, Home maintenance & repairs	\$ 150.00	Meal delivery (per meal)	\$ 22.00
Clinical			
Occupational Therapist - Initial Assessment	\$ 260.00	Physiotherapist (home visiting) 60min consultation	\$ 260.00
Occupational therapist - Simple Equipment Prescription	\$ 520.00	Physiotherapist (home visiting) 45mins consultation	\$ 210.00
Occupational therapist - Complex Equipment/ Minor Home Mod	\$ 1,040.00	Physiotherapist (home Visiting) 30mins consultation	\$ 190.00
Occupational therapist - Complex Home Modification	\$ 1,300.00	Physiotherapist (clinic based) 60min consultation	\$ 220.00
Podiatrist (home visiting) 60mins consultation	\$ 260.00	Physiotherapist (clinic based) 30min consultation	\$ 180.00
Podiatrist (home visiting) 30mins Consultation	\$ 200.00	Exercise physiology	\$ 200.00
Dietician (home visiting) 60min consultation	\$ 230.00	Speech Therapist (home visiting) 60min consultation	\$ 260.00
Independence			
Remedial Masseause 60minute Consultation	\$ 180.00	Remedial Masseause 30minute Consultation	\$ 110.00
<p>* Prices are per hour, unless otherwise specified</p> <p>* Transport is inclusive of associated kilometres</p> <p>* If a Social Support and community engagement service with transport is scheduled for more than 1 hour, only the first hour will be charged at the applicable transport rate). Subsequent hours will be charged at the base rate - without transport.</p> <p>* Most Independence and Clinical services have a minimum engagement time of 2 hours</p> <p>* Where third party workers (not staff of Just Better Care) are used to deliver services an 18% overhead charge will be placed on the cost of actual service to support Just Better Care's obligations as a provider including oversight of those workers and participant claiming and reimbursement.</p> <p>* Common Price – Determined by the average price of subcontracted services from Just Better Care's associated providers, based on services delivered over the past 12 months.</p> <p>Cancellation policy (if not stated), unless otherwise agreed:</p> <ul style="list-style-type: none"> o Full cancellation fee applies to ALL cancellations made with less than 24hrs notice of service time. o Where a scheduled support is attended by Just Better Care staff, and the client is not home, unavailable, or refuses service, the full fee for the rostered service is payable. 			